



Newsletter

(405) 372-1151

March 2023

www.51erwi.com

Report Suspected Water Main Leaks

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Water leaks not only waste treated water, but they can also lead to higher rates. Please notify our office of any suspected water main leaks. You may call the office at 405-372-1151 or e-mail info@51erwi.com. When reporting a leak please try to provide a nearby address, intersection, or other descriptive feature to help us identify the location.

Water leak loss is expensive, and accounts for approximately \$50,000 to \$100,000 of lost water annually (depending on number and severity). Unreported leaks can add up quickly. Not only is the water wasted, but they can result in higher repair and maintenance costs due to the leak worsening over time. This may also lengthen the repair time and cause longer service outages than needed.

County Road Projects

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Payne County is planning several road projects that may impact water service to customers on:

- Lakeview Rd between Fairgrounds and Union, and
- Prairie Rd between McElroy and Airport, and
- Airport Rd between Prairie and Union

During grading and construction phases of these projects, damage to water mains or service lines may occur and disrupt service until repairs can be completed. We will work closely with County staff and crews to try and limit

Update Your Contact Information

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Have you recently changed phone numbers or e-mail addresses? Please contact the office to let us know about any contact changes.

Autopay Convenience

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Enjoy the convenience of autopay for your water bill. Payments can be charged to a credit/debit card, or drafted from a checking/savings account. Contact our office to sign up.

Averaged Billing

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If you have been a customer in good standing for at least a year, you are eligible to sign up for averaged billing. Averaged billing provides a more predictable water bill each month. Contact the office for details.