



# Newsletter

(405) 372-1151

October 2018

[www.51erwi.com](http://www.51erwi.com)

## 2018 Annual Member Meeting November 13 at 6:00pm

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The 51 East Water 2018 Annual Meeting will be held Tuesday, November 13 at 6pm at the Payne County Expo Center at the intersection of Fairgrounds Rd and 6<sup>th</sup> St (Hwy 51).

The annual meeting is your chance to participate in the governance of the corporation, and to learn about the state of the corporation and major projects that have been completed and that are in the works.

Two positions on the Board of Directors are up for election. One position will be a 4-year term and the other will be a 5-year term.

51 East Water will provide a catered dinner to attendees along with drawings for some door prizes.

The annual meeting is open to members and their immediate families only. Renters or other tenants are not eligible to attend.

To RSVP please call the office M-F 7:30am - 3:30pm or e-mail [frontoffice@51erwi.com](mailto:frontoffice@51erwi.com) with your name, address and number attending.

## System Improvements

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We currently have several projects underway or in planning across the system to help improve the efficiency and quality of our water service. These projects include:

- line extensions to connect dead end lines,
- replacing older/smaller lines with larger lines to meet increased demands,
- replacing non-functioning valves,
- installing water monitoring equipment, and
- installing line flushing equipment.

Improving our efficiency, quality, and service is a major and ongoing goal.

## Be Notified About Leaks and Outages

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Sign up for our text and e-mail alert system, and you will be alerted anytime we have a leak, maintenance, or other event that may cause a disruption in service. We post alerts as soon as we become aware of the event, and try to provide as much advance notice as possible. Contact us at the office, or visit our website [www.51erwi.com](http://www.51erwi.com) and click the "Sign Up For Alerts" button.

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## Drive-By Radio Read System

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We have completed installing our drive-by radio read system for reading water meters throughout approximately 75% of the system, and plan to have the entire system completed by this fall.

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## Online Bill Pay

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We offer convenient 24/7 online bill payment through our website. Just go to [www.51erwi.com](http://www.51erwi.com) and click on the "Bill Payment" button in the upper right. Other payment options include pay-by-phone, mail, or ACH draft. See website for details.