



Newsletter

(405) 372-1151

July 2021

www.51erwi.com

Averaged Billing Option

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Fifty-One East Water is excited to announce a new billing option for our members and customers beginning with our new fiscal year in October. Averaged Billing is an optional payment plan offered to all eligible Customers.

How does Averaged Billing Work?

Average usage is calculated by adding the current month's usage to the previous eleven months' usage. This total is divided by twelve to determine the new average usage.

Since average usage is recalculated each month, it is important to remember that your bill will not be the same every month. With Averaged Billing, customers make an average payment each month and avoid highs and lows from seasonal usage differences.

Who is eligible?

- Customers who have a zero balance on their account, and
- Customers with a standard meter install (3/4" meter), and
- Customers with a twelve-month continuous account history.

Members with less than twelve-month continuous use history or non-Member Customers must pay a deposit to be eligible.

Other conditions and restrictions apply. Contact our office for more details.

Interested customers may pre-enroll by completing the Averaged Billing Enrollment Form available at our office or via download from our website www.51erwi.com/other-account-billing-forms

Pressure Balancing

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Lone Chimney is on schedule to change their treatment method to Chloramine in early July and match the treatment used by Stillwater, our primary supplier. This will allow us to reopen our connections with Lone Chimney in mid-July, and to begin balancing the pressures across our water system. Part of this process will include line flushing (primarily areas north of Burris/VFW Rd), and customers may experience short periods of low pressure if flushing is occurring on/near their water supply lines. These periods will generally not exceed 30 minutes in length.

Online Account Management Portal

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Please visit our website at www.51erwi.com and click the "Bill Payment" button in the upper right, then click "Pay Your Bill Now" to access the login & registration page. If you register your account, you will have access to a number of options to both manage your account and to view account history information.

Use the portal to pay bills, setup autopay, request e-bills, link multiple accounts, and more. Customers preferring a direct link to the portal may go to 51erwi.epayub.com.

Update Your Contact Information

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Please contact our office to let us know about any contact changes.